



Porsche Cars Australia Pty. Ltd.  
109-111 Victoria Parade  
Collingwood Vic 3066  
1800 062 911

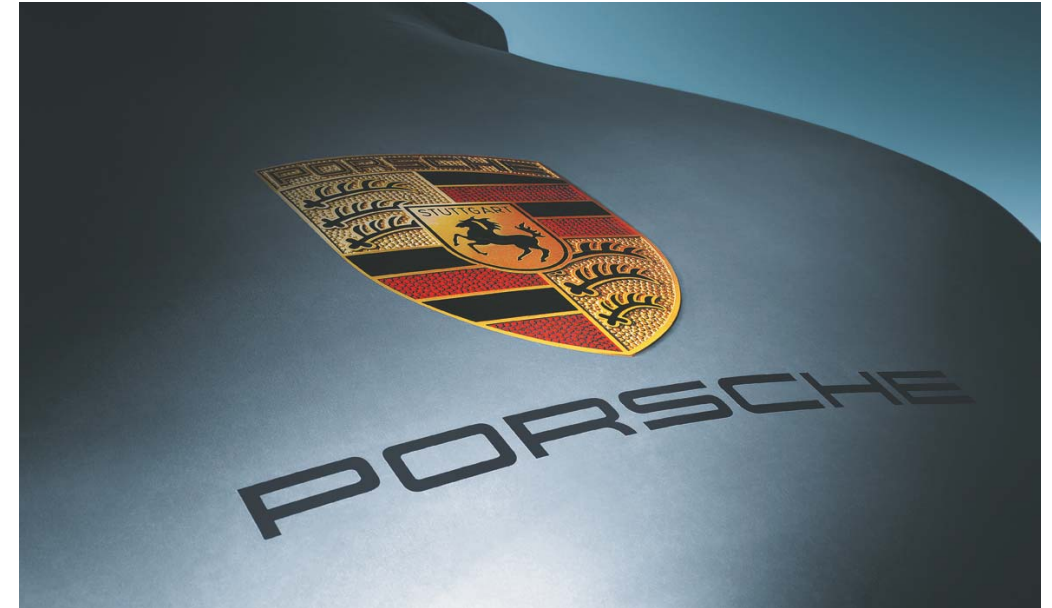
[www.porsche.com.au](http://www.porsche.com.au)

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h.c.F. Porsche AG, Porscheplatz 1,  
D-70435, Stuttgart.

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# Porsche Approved Pre-owned Car Warranty Program

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Every Porsche has lasting appeal.

Porsche Approved Pre-owned Car Warranty Program.

The Porsche marque has long been recognised for its exclusive and individual sports cars, designed to offer outstanding performance and superior technology as well as high quality and lasting appeal.

This is also reflected in the Porsche Approved Pre-owned Car Warranty Program. As part of this comprehensive service, every pre-owned Porsche is subjected to a rigorous inspection based on the same standards of quality and workmanship we apply on every new Porsche. Pre-owned vehicles must fully satisfy a range of

exacting criteria and be able to demonstrate the levels of safety, reliability and performance that you would expect from any Porsche.

With Porsche Approved, we offer you the added peace of mind that makes owning and driving a pre-owned Porsche so much more enjoyable.



**Only the best are Porsche Approved.**

**Our commitment to quality.**

Our sports cars have been captivating people for generations, not least due to their excellent record in terms of quality, safety and longevity. These values are always considered to be of prime importance by Official Porsche Centres when inspecting a pre-owned vehicle.

As part of the Porsche Approved Pre-owned Car Warranty Program, Official Porsche Centres perform strict checks on all pre-owned vehicles to ensure that they are in the best possible condition. Using a globally recognised checklist, we carry out more than 100 individual checks before producing a detailed test report. These checks cover a number of aspects including the overall condition of the vehicle, fluid levels, electrical and mechanical functions, and a test drive.

With the Porsche Approved Pre-owned Car Warranty Program, you can rest assured that your pre-owned Porsche will not only look good, it will also be in excellent technical condition.



**Our standards are recognised around the world.**

The inspection checklist used to assess vehicles as part of the Porsche Approved Pre-owned Car Warranty Program is also the basis for carrying out any necessary service and repair work with the utmost care and professionalism. Our uncompromising standards are implemented around the world to ensure that every pre-owned Porsche is of the highest possible quality.

The extent of the repair work carried out depends on the technical faults identified in the test report, as well as the current age, mileage and general condition of the vehicle. Naturally, cosmetic defects such as scratches in the paint-work are also corrected as part of the service.

As a result, you can expect a pre-owned car from Porsche to be as reliable and appealing now as it was the day it left the factory.



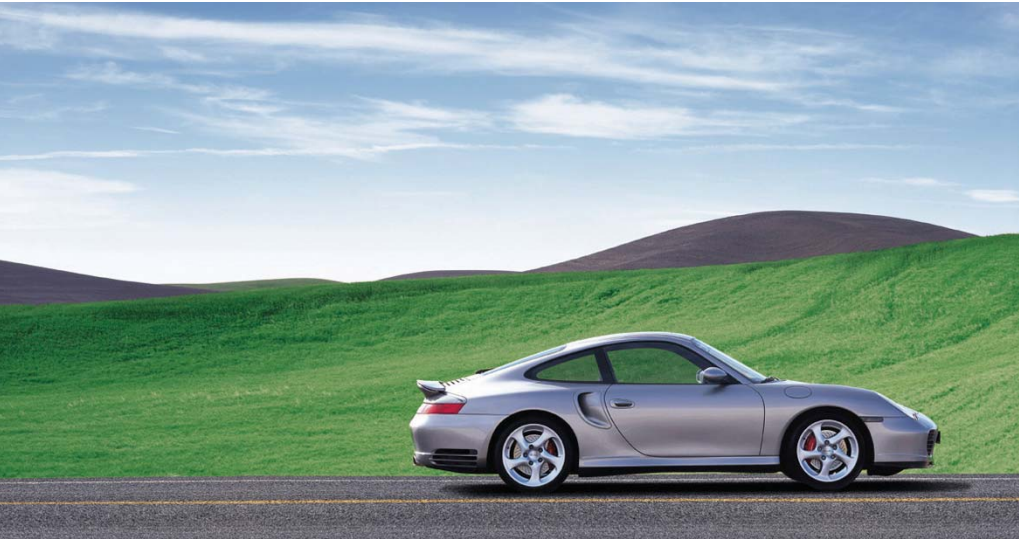
A guaranteed mark of quality.

Porsche Approved Pre-owned Car Warranty.

60% of all Porsche vehicles ever built are still on the road today. This is a clear indication that we are committed to exceptional performance and reliability. So much so, we'd like to give you that commitment in writing.

All Porsche Approved cars are therefore issued with a warranty, which is recognised and accepted by Official Porsche Centres around Australia (and in fact, the world). Vehicles qualifying for the warranty must be aged between one and nine years old, with a total mileage of less than 200,000 km. To qualify, vehicles must pass an exhaustive multi check examination, and any faults covered by the warranty must be repaired before the warranty can be approved.

Apart from an extensive list of components covered by the warranty, other benefits include unlimited mileage during the warranty period, as well as zero excess on all parts and labour covered by the warranty up to the current market value of your car. What's more, in the event of a claim we'll meet all approved costs directly.



Commitment

The Porsche Approved Pre-owned Car Warranty covers the following vehicle components:

- Engine: All components.  
Exclusions – exhaust system including catalytic converter, spark plugs, drive belt.
- Power train / Transmission: All components.  
Exclusions – drive shaft boots, synchro rings, differential lock, clutch including release bearing.

- Suspension / Steering: All components.  
Exclusions – steering rack boots, shock absorbers, tyres, tyre sealant, wheel bearings, PDCC reservoir.
- Brake system: All components.  
Exclusions – brake pads, brake discs.
- Heating / Air conditioning: All components.  
Exclusions – air conditioning receiver dryer, refrigerant gas.

- Electrics: All components.  
Exclusions – all lamps, (excluding Xenon and LED lamps), fuses, wiper blades.
- Body: All components.  
Exclusions – floor mats, fire extinguisher, door seals, visual and acoustic defects, rattles.
- Other Exclusions – All filters, hoses, fluids, oils and greases.



### **Porsche Roadside Assist.**

Every Porsche Approved pre-owned car comes with Porsche Roadside Assist, an exclusive support service that offers added security when travelling. For 12 months, Porsche Roadside Assist offers 24 hour cover, 365 days a year throughout Australia with benefits including:

- Breakdown assistance at home, work or roadside\*
- Onward travel/accommodation arranged if repairs can not be made at the roadside
- Recovery of your Porsche to an Official Porsche Centre
- Secure storage if your car needs to be repaired
- A hire car available while your Porsche is being repaired
- Redelivery of your Porsche once repaired

Please refer to the Porsche 24 Hour Roadside Assist service description booklet for full terms and conditions.

\* Porsche Roadside Assist can help in reopening your vehicle or locating your spare keys in the act of locked or lost keys.



## Quality at a glance.

### **The Porsche Approved Pre-owned Car Warranty label.**

The Porsche Approved Pre-owned Car Warranty label ensures a car is covered by our comprehensive warranty services. To qualify for the label, vehicles must comply with established Porsche standards and have successfully undergone an exhaustive series of checks, with any faults covered by the warranty repaired.

The Porsche Approved Pre-owned Car Warranty label is also an exclusive certificate of quality and reliability, offering peace of mind that, in the unlikely event of your Porsche developing a fault, affected parts will be repaired or replaced according to the conditions of the warranty.



**Find your Porsche at the click of a button.  
International Porsche Locator.**

**Looking for your dream car?**

You can now search our extensive database of pre-owned Porsche cars on the International Porsche Locator at [www.porsche.com.au](http://www.porsche.com.au) using a variety of criteria including vehicle model, price and colour.

With its powerful search engine, the system can find a list of vehicles that closely match your specific requirements in a matter of seconds.

Most of these vehicles will have the Porsche Approved Pre-owned Car Warranty label, which signifies that they have been checked in accordance with the usual Porsche standards.

Vehicles can be sorted on the basis of a range of criteria including year of manufacture, price band and location, and are displayed along with information on additional equipment and the relevant contact details.

Alternatively, using the International Porsche Locator, you can enter your exact search criteria and let us find your pre-owned Porsche for you. We will forward any relevant offers to you until you find a pre-owned car that fully meets your requirements.

For more information, please contact your Official Porsche Centre.



**Additional support available from your Official Porsche Centre.**



**Porsche Design  
Driver's Selection.**

Porsche Design Driver's Selection is an exclusive collection of quality clothing, lifestyle accessories and collectibles designed to complement your Porsche. All the products feature the same timeless quality and individuality as your Porsche. On-line sales, information and assistance: [www.porsche.com.au](http://www.porsche.com.au) (selection)



**Porsche Service.**

Your Official Porsche Centre is there to assist you with every aspect of purchasing a pre-owned car as part of the Porsche Approved Pre-owned Car Warranty Program. Experts are on hand to provide a whole range of professional services and advice on everything from parts and accessories, to finance and insurance.



**Porsche Tequipment.**

Porsche Tequipment is a comprehensive range of aftermarket accessories available from your Official Porsche Centre. Each product combines elegant design and exceptional functionality with all the quality you'd expect from Porsche. Exclusively designed and tested in-house, each one is tailored to the car to which it is fitted.



**Porsche Financial Services.**

Porsche also offers a range of financing and leasing options. Because every Porsche is an investment that will hold its value over time, leasing payments are considerably lower than conventional finance schemes. Like your Porsche, the service is smooth, quick and totally reliable. Our packages are also designed to take your personal circumstances into account.



**Porsche Driving Experience.**

The Porsche Driving Experience enables Porsche owners to develop their driving skills and get even greater enjoyment from their Porsche.

It is a graduated program conducted with Porsche Driving Consultants who will personally tutor you, with the emphasis on discovering strengths as a driver and learning to appreciate and use the dynamic capabilities of your Porsche.

For more information visit [www.porsche.com.au](http://www.porsche.com.au) or call 1800 062 911.



## Warranty Conditions

1. The warranty conditions listed herein do not affect the customer's statutory rights or any rights accruing to the customer under the terms of the pre-owned car sales contract or new vehicle warranties that are currently valid.
2. The operational functionality of all parts belonging to the following components of the vehicle described in the contract of purchase or service contract is covered by the warranty conditions set forth below (exceptions: see 4):
  - engine
  - fuel / cooling system
  - power train / transmission
  - suspension / steering
  - brake system
  - heating / air conditioning
  - electrics
  - body.
3. The customer is entitled only to have warranty claims remedied free of charge.

Warranty claims shall be handled as follows:

- The customer can present such claims to any Official Porsche Centre for repair or notify the Official Porsche Centre in writing of any defect as soon as it is noticed, or shall have the defect recorded in writing by the said Official Porsche Centre.- Repair work shall be performed free of charge to the customer in line with technical requirements by replacing or repairing defective parts. Replaced parts become the property of the Official Porsche Centre commissioned to do the work.
- Should the cost of repair work exceed the value of a replacement unit, the claim shall be limited to the free fitting of a replacement unit.

- #### 4. Exclusion of warranty; warranty conditions

Warranty claims are **not** valid if the defect or damage is caused

- by using the vehicle for purposes other than those for which it is intended or subjecting it to undue stresses, e.g. in motor sports competition – or;
- if the vehicle has previously been repaired, maintained or serviced not in accordance with the Guarantee and Maintenance book – or;
- if parts not approved by Porsche have been fitted in the vehicle – or;
- if the vehicle has been modified or changed in a manner which is not approved by the Porsche – or;
- if the customer has not followed Porsche's instructions with regard to care and maintenance as stipulated in the Guarantee and Maintenance book – or;
- if service or recall campaigns publicised by Porsche have not been carried out on the vehicle.

The cost of testing, measurement, adjustment and cleaning work not relating to warranty claims cannot be refunded. Ageing and natural wear and tear are not defects and are therefore excluded from warranty cover as a general principle.

The warranty does not apply to the specified wear and tear parts of the following components:

- engine (exhaust system incl. catalytic converter, spark plugs, drive belt)
- power train / transmission (drive shaft boots, synchroniser rings, differential lock, clutch incl. release bearing)
- suspension / steering (steering rack boots, shock absorbers, tyres, tyre sealing system, wheel bearings, PDC reservoir)
- brake system (brake pads, brake discs)
- heating / air conditioning (air conditioning receiver dryer, refrigerant gas)
- electrics (all lamps, excluding Xenon and LED lamps, fuses, wiper blades)
- body (floor mats, fire extinguisher, door seals, visual and acoustic defects – rattles)
- all filters, hoses, fluids, oils and greases.

5. Claims for free repair work are limited to the current market value of the vehicle at the time when the damage or defect covered by warranty occurs.
6. Claims other than those listed in Sections 1 through 5 shall not be valid. This especially applies to claims for withdrawal from contract, replacement, abatement, or refund of any additional expenses incurred by the customer.
7. This warranty is valid worldwide with unlimited mileage within the duration of the warranty period.
8. If a sale of the pre-owned Porsche during the warranty period is handled between end customers, warranty entitlement is transferred to the new end customer. The warranty expires if the vehicle is sold to an LMCT holder or commercial car dealer who is not authorised by Porsche.
9. All claims arising from this warranty shall expire after the validity date specified in this certificate.
10. The guarantor is the Official Porsche Centre specified in this certificate.

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## Warranty Certificate

Warranty extension for Porsche vehicle.

Vehicle accepted according to terms and conditions outlined within this brochure.

Vehicle papers and original maintenance book received.

Owner name:

Vin:

Kilometres:

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Valid as from:

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To:

A horizontal timeline with four vertical tick marks. The first tick mark is labeled 'Day', the second 'Month', and the third 'Year'. The fourth tick mark is at the far right without a label. The intervals between the first three tick marks are of equal length.

Official Porsche Centre no:

\_\_\_\_\_

Official Porsche Centre stamp:

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Official Porsche Centre signature:

Date:

Owner signature: